Chester Municipal Electric Light Department 15 Middlefield Road, Chester, MA 01011 <u>Commissioner's Meeting</u> February 13, 2019

Present: Commissioners: Terry Murphy, Duane Pease and Deryck Savoy Manager: Jill Moretz, CMELD Admin, Rosanne McClaflin

Guests: Carl Hirschegger, Molly Brunault, Marcia Hendrick and Barbara Huntoon

- Meeting was called to order 6:00 pm
- This meeting was called due to the dissatisfaction of the last electric bills. CMELD explained there were a few different attributes that contributed to the high bills. One was that there were 7 extra days in the billing cycle which automatically increased the bill by 25%. Also the PCA (Price Cost Adjustment) went up due to the high costs in the invoices from ISO New England. There was also a cold snap in this billing cycle so everyone's usage was up too.
- To avoid another scenario like we just encountered, CMELD will make sure that the billing cycle doesn't go over 32 days. We are going to keep it between 29-32 days.
- The PCA is what CMELD needs to recoup from the charges that ISO New England charges CMELD. ISO New England monitors the Grid for New England and every Electric Company needs to pay. This charge is recalculated every quarter. If there happens to be a quarter that the PCA does go up drastically, CMELD will inform the residents when they receive their bill.
- CMELD informed the residents that we do not implement a late fee. We do give a 5% discount for bills paid in full within 15 days.
- It was noted that CMELD will work with any customer to develop payment plans or arrangements.
- The commissioners have decided to adjust the cost of the PCA to .0400 for the next two months. Residents should notice a reduction in their bills next month between the PCA coming down and shorter billing cycle.

- The minutes of the January 8, 2019 meeting were reviewed. Motion was made by Duane to accept the minutes as written. Deryck seconded, all in favor, motion passed.
  - Meeting adjourned at 7:00 pm.

Respectfully submitted, Jill E. Moretz