

ADA NOTICE

The Town of Chester does not discriminate on the basis of disability in admission to, access to, or operation of its programs, services or activities. The Town of Chester does not discriminate on the basis of disability in its hiring or employment practices.

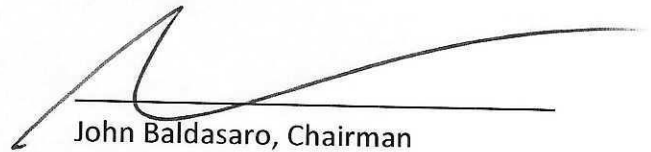
This notice is provided by Title II of the Americans with Disabilities Act of 1990, as amended. Questions, concerns, complaints or requests for additional information regarding the ADA may be forwarded to Jason Fogue, Building Inspector, the Town of Chester's designated ADA Compliance Coordinator.

Name: Jason Fogue, Building Inspector
Office Address: 15 Middlefield Road, Chester
Phone Number: 413-205-6504
Email Address: townofchesterbi@gmail.com
Days/Hours Available: 2nd & 4th Mondays, 6:00 – 8:00 PM & by Appointment

Individuals who need auxiliary aids for effective communication in programs and services of the Town of Chester are invited to make their needs and preferences known to the ADA Compliance Coordinator.

This notice is available upon request in large print, in audio, and in Braille, from the ADA Compliance Coordinator.

September 23, 2019


John Baldasaro, Chairman
Chester Board of Selectmen





Town of Chester, Massachusetts

Board of Selectmen
15 Middlefield Road
Chester, MA 01011
Email: selectmen@comcast.net
413-354-7760

ADA Grievance Procedure

This Grievance Procedure is established to meet the requirements of the Americans with Disabilities Act. It may be used by anyone who wishes to file a complaint alleging discrimination on the basis of disability in employment practices and policies, or the provision of services, activities, programs or benefit by the Town of Chester.

The complaint should be in writing and contain information about the alleged discrimination, such as name, address, phone number of complainant and location, date and description of the problem. Alternative means of filing complaints, such as personal interviews or a recording of the complaint will be made available to persons with disabilities upon request. The complaint should be submitted by the aggrieved and/or his/her designee as soon as possible, but no later than 60 calendar days after the alleged violation to:

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Within 15 calendar days after receipt of the complaint, Jason Forgue, as ADA Coordinator, will meet with the complainant to discuss the complaint and possible resolutions. Within 15 calendar days after the meeting, Mr. Forgue will respond in writing, and, where appropriate, in a format accessible to the complainant, such as large print, Braille, or audio. The response will explain the position of the Town of Chester and the options for substantive resolution of the complaint.

If the response by Mr. Forgue does not satisfactorily resolve the issue, the complainant and/or his/her designee may appeal the decision of Mr. Forgue, in his role as the ADA Coordinator within 15 calendar days after the receipt of the response to the Board of Selectmen.

Within 15 calendar days after receipt of the appeal, the Board of Selectmen will meet the complainant to discuss the complaint and possible resolutions. Within 15 calendar days after the meeting, the Board of Selectmen will respond in writing, and, where appropriate, in a format accessible to the complainant, with a final resolution of the complaint.

This institution is an equal opportunity employer and provider.

All written complaints received by Mr. Forgue, appeals to the Board of Selectmen, and responses from the ADA Coordinator and Board of Selectmen will be kept by the Town for at least three years.

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September 23, 2019



John Baldasaro, Chairman
Chester Board of Selectmen

