

The Town is partnering with Tighe & Bond to inventory the pipe material for all water service lines connected to the public water system and we need your help!

Scan the QR code below for more information



**LEAD SERVICE LINE 101**

**What is a lead service line?**

A pipe made of lead that connects your home to the water main in the street. Lead service lines were phased out in 1986. The image shows a lead service line where it enters the house.



# Chester Water Department



- 1. Find your water service line (typically located in the basement)
- 2. Scratch the surface of the pipe (typically coming out of floor or wall)



**3. Identify your water service line. (Test your pipe)**

LEAD	GALVANIZED	COPPER
<i>You have a lead pipe if....</i> Scratch Test - scraped area is shiny & silver. Magnet Test - magnet will not stick to pipe. Tapping Test - tapping a coin on the pipe makes dull noise.	<i>You have a galvanized pipe if....</i> Scratch Test - scraped area remains dull grey Magnet Test - magnet will stick to pipe. Tapping Test - tapping a coin on the pipe makes metallic ringing noise.	<i>You have a copper pipe if....</i> Scratch Test - scraped area is copper in color, like a penny. Magnet Test - magnet will not stick to pipe. Tapping Test - tapping a coin on the pipe makes metallic ringing noise.

## IMPORTANT

The Town would like to hear from you by **January 5, 2024.**

Mailers will be sent to Chester Water Customers with survey that will ask you to:

- Take and upload a photo of your service line where it enters your home
- Provide the material of your service line

If you need assistance, please contact the Town Administrator at:

**(413) 354-7760 9am-2pm M-Th**

Or the Water Department at: [water@townofchester.net](mailto:water@townofchester.net)

Additional information can be found on the Town Website:  
<https://townofchester.net/water-department/>

