



## DRINKING WATER PROBLEM CORRECTED

Customers of Chester Water Department were notified on July 24, 2024, of a problem with our drinking water and were advised to boil our water or use bottled water for drinking, making ice, food preparation, washing dishes and brushing teeth until further notice. We are pleased to report that the problem has been corrected and that it is no longer necessary to boil the water before consuming. We apologize for any inconvenience and thank you for your patience.

Our water system performed many corrective actions at the treatment plant:

- All three slow sand filters were re-sanded and conditioned
- The clearwell was cleaned and inspected
- The source water was switched back to Horn Pond Reservoir
- Two rounds of bacteria samples were collected and had no detections
- The treatment plant has been meeting all turbidity and disinfection requirements daily

As always, you may contact the Chester Board of Water Commissioners at 413-354-7760 with any comments or questions.

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

This notice is being sent to you by Chester Water Department PWS ID# 1059000 Date distributed: 9/26/2024